



M O B I L I S
t e c h n o l o g i e s

Providing Flexible Solutions for an Ever-Changing World

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Company Background

- The Mobilis management team of Jake Hanson and David Mudd has been implementing ViewStar solutions since 1993, and both are former ViewStar employees.
- Services provided – business requirements analysis, detailed design, application development (both desktop and web-based), on-going system administration/support, database development, project management, training, and system documentation.

Cornerstones of Our Project Methodology

- Learn your Business/Environment – Too often consultants arrive with pre-conceived notions of how the customer's business processes should be constructed. They also fail to adequately listen and understand what are the customer's challenges/desires. Mobilis consultants take the time to learn the customer's line of business and the environment in which they operate. This enables us to deliver an optimal solution based on your direct input and our past experience.
- Functional Requirements/Detailed Design – Mobilis firmly believes in the value of producing functional requirement and detailed design documents for each project. These documents help provide a clear definition of the business problems/issues to be resolved and the functionality to be delivered.
- Business Scenarios – In order to ensure the system design fully addresses its goals, Mobilis employs the use of business scenarios. This unique approach not only assists in validating the system design, but also puts it in terms end-users can clearly understand (i.e., in terms of the line-of-business) by citing specific business cases (scenarios) which the workflow will be able to manage.
- Create Workflow/Application Foundation – When making a major investment in workflow technology, customers need to feel confident that the system being delivered will not only meet their current needs, but any future demands which may arise. Therefore, the initial workflow must be constructed in such a way as to not limit any future development. Mobilis takes great care in laying the foundation of the introductory system; from the workflow components and custom tasks, to the reusable application-framework which we have developed called MVAF (Mobilis ViewStar Application Framework). This framework has been designed to allow Mobilis and its customers to rapidly build either browser-based or thick-client applications using ViewStar's EBPI technology. The web version of MVAF is stateless, which is an important feature for customers that require fault tolerant systems and want to load-balance work across multiple web servers.
- Reporting - Another key component of the Mobilis workflow foundation is the reporting metrics. One of the biggest benefits of a workflow system from a managerial standpoint is the amount of data that can be collected and reported if properly constructed. Mobilis has a proven methodology for collecting employee performance and processing related information.
- Knowledge Transfer – Mobilis works closely with MIS staff and end-users throughout the project life cycle in order that they may be fully prepared for the new environment. As with any mission-critical system, it is vital the customer has personnel in place to help support and extend the system once it is in production.

- Production Readiness – Many workflow implementations fail not because they were poorly designed, but because the environment into which they were introduced was not able to adequately support the technology. Mobilis works closely with LAN and MIS staff to ensure that the network and other critical components, such as the file and database servers, will be able to support the anticipated amount of information to be processed on a daily basis.

ViewStar Implementations

Customer	Project
Department of Veterans Affairs	Internet web portal to enable retrieval of healthcare-related documents and web services based, thin client applications
Sprint PCS	Customer Correspondence (stateless, web-based workflow)
Texas Secretary of State	Universal Commercial Code (UCC), Corporations, and Trademarks Filing and Order Processing
Arkansas Secretary of State	UCC, Corporations, Trademarks, Notary, and Home Inspector Filing and Order Processing
Oklahoma Secretary of State	Corporations, Trademarks, and Notary Filing and Order Processing
Hibernia National Bank	Loan Servicing Exceptions Processing (includes web component) Small Business Application Processing (workflow and web-based) Hiberview (intranet-based viewing of library documents)
JM Family	Auto Claims (stateless, web-based workflow) and Fax Review
Houston Metropolitan Transit Authority	Voucher Processing, Metro Police, Contracts, MetroLift, Human Resources, and IT Project Documentation.
SeaLand	Accounts Payable (800 seats) Bill of Lading Shipment (workflow and web-based)
Halifax	Halifax Direct (800 seats) Halifax Business Center (4,000 seats)
Providian Agency Group	Policy Management
Whitehall Robins	Financial Services
Enron	Expense Report Processing (email submission of expense reports) Transportation Management
Texaco Marine	Vessel Inspection
Guaranty Bank	Retirement Services
American Oil & Gas	Accounts Payable and Contract Management

REFERENCES AVAILABLE UPON REQUEST

